



Immediate Release:  
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Contact: Ron Fagan  
Fagan Consulting, LLC  
512-517-8053

## **Jeff Franklin Joins Fagan Consulting, LLC**

(Austin, Texas) – Fagan Consulting, LLC, a transportation systems consulting firm, today announced that Jeff Franklin, Senior Systems Analyst at a major tolling integrator, has joined Fagan Consulting, LLC’s team of toll systems consultants. Franklin’s expertise includes data analysis, root-cause trouble shooting, business systems analysis and requirements definition for tolling back offices. Jeff has broad, in-depth knowledge of tolling systems and customer relationship management systems.

"I'm excited Jeff chose to join our team. We've worked together on past projects and I enjoyed Jeff's no-nonsense approach to getting the job done. His focus on providing exceptional service will benefit our customers, and his penchant for innovation fits with our core values. I couldn't be happier that Jeff has decided to work with us as the addition of Jeff continues to enhance the diversity of talent within our team." concluded Brownsberger.

Prior to joining Fagan Consulting, Jeff provided back office systems support for various entities and is intimately knowledgeable with back office operations and design, including toll operators in Texas and other states.

### **About Fagan Consulting, LLC**

Fagan Consulting, LLC is a highly experienced transportation system consulting firm working with a number of local and state toll authorities. Fagan Consulting blends real world operational and tolling systems experience with cutting edge technology counsel to craft programs that give clients practical and applicable processes. The firm is a certified Disadvantage Business Enterprise, Minority Business Enterprise or Small Business Enterprise (DBE/MBE/SBE) in California, Texas, Florida, Georgia, Kentucky, Maryland, New Jersey, New York, and Virginia.